




PRO BONO PROGRAM FAQ



WHAT IS THE CROWDSTRIKE PRO-BONO PROGRAM?

CrowdStrike provides pro bono protection to select nonprofits and NGOs spanning the globe. Approved organizations receive free access to elements of the industry leading CrowdStrike Falcon Platform to stop adversaries' attempts to disrupt their operations.

WHAT CROWDSTRIKE PRODUCTS ARE INCLUDED IN THE PRO BONO OFFERING?

-  [Falcon Prevent](#) — Next Gen Antivirus
-  [Falcon Insight](#) — Endpoint Detection and Response
-  [Falcon Overwatch](#) — Managed Threat Hunting.

DOES CROWDSTRIKE PERFORM INCIDENT RESPONSE SERVICES ON A PRO BONO BASIS?

Not at this time. This program is designed to strengthen security, not to respond to an active security incident. If you've experienced a breach, please see <https://www.crowdstrike.com/experienced-a-breach/>.

WHAT ARE THE CONSIDERATIONS FOR BENEFICIARIES OF THE PROGRAM?

- U.S. 501(c)3 or foreign equivalent nonprofit status
- Typical organization have between 25-250 endpoints
- Organization has identified a staff member to monitor product updates and alerts.

WHAT ARE THE TERMS OF THE PRO-BONO PROGRAM IF AWARDED?

The pro bono program runs for 24 months, with the opportunity to renew based on mutual agreement.

HOW DO I APPLY FOR THIS PROGRAM ON BEHALF OF MY ORGANIZATION?

Applicants may apply at any time by completing the online form found [here](#).

WHAT IS THE TIMELINE FOR ACCEPTANCE INTO THE PRO-BONO PROGRAM?

Applications are reviewed quarterly.

WHAT HAPPENS IF I AM ACCEPTED INTO THE PROGRAM?

Selected applicants will be notified within the first month of each quarter. At that time, we will schedule a kick-off call to finalize participation details and review the timeline for installation.

WHAT HAPPENS IF I AM DECLINED FOR THE PROGRAM? HOW SOON CAN I REAPPLY?

Applicants that are not accepted into the pro-bono program may re-apply after 12 months. For urgent cyber-security needs, nonprofit organizations can purchase CrowdStrike products at www.crowdstrike.com.

WE'RE CURRENT MEMBERS OF THE PRO BONO PROGRAM, WHO CAN WE CONTACT WITH QUESTIONS?

For questions regarding your current pro bono account, please contact Taylor Lewallen at Taylor.Lewallen@crowdstrike.com.

For additional questions, please contact us at info@crowdstrike.com.